

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C.G.No:354/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Babul Reddy,
Kothapalem,
Vidya Nagar,
Nellore -Dist.

Complainant

AND

1. Junior Accounts Officer/S-ERO/Kota
2. Assistant Executive Engineer/O/Kota
3. Deputy Executive Engineer/O/Kota
4. Executive Engineer/O/Gudur

Respondents

ORDER

1. Complainant presented this complaint stating that he is having domestic service No. 3121116000185 in Kothapalem (V) of Kota (M). He has regularized additional load of 2 KW through voluntary regularization scheme. At present he is having contracted load of 2.24 KW. Again a bill for additional load of 2850 was included in the CC bills. When he has approached the respondent No.2 he has informed that the amount pertains to additional load. Hence requested to reduce the amount.
2. The respondent No.4 in his written submission has informed that additional load notice was served on the complainant on 17.11.2012 for additional load of 2.19 KW. The complainant has regularized the load of 2 KW on 19.06.2018. Hence he was advised to regularize the balance load also. Accordingly the complainant has regularized the balance additional load of 1 KW also. The respondent has also enclosed letter of the complainant addressed to the respondent No.2 explaining that he has paid the balance additional load also and conveyed his gratitude in resolving his grievance.

DESPATCHED
DATE 6/6/19

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3. Since the grievance of the complainant has been resolved by the respondents and further since the complainant himself has expressed his satisfaction the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 , within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.